



Accessibility statement

Barnwood Trust is committed to making our website as accessible and inclusive as possible. We want everyone to be able to access our information and services, regardless of ability or the technology they use.

We know that some parts of this website are not yet fully accessible, and we are continuing to improve them.

Compliance status

This website is **partially compliant** with the Web Content Accessibility Guidelines (WCAG) 2.1 Level AA because of the accessibility issues listed below.

We are committed to improving accessibility and are using this statement to be transparent about the current limitations of the website.

Known accessibility issues

We are aware of a number of areas where this website does not currently meet WCAG 2.1 AA requirements. These include:

- Some PDF documents are not fully accessible to screen reader users.
- Some images may not have sufficiently descriptive alternative text.
- Some colour contrast combinations may not meet recommended accessibility standards.
- Some pages contain heading structures that are not fully consistent.
- Some interactive elements may not be fully accessible using only a keyboard.
- Some embedded third-party content may not fully meet accessibility standards and is outside our direct control.



- Some older content may not fully support users of assistive technologies.

We are working to address these issues wherever possible.

Our accessibility approach

Accessibility is an important part of Barnwood Trust's work and is embedded within our organisation.

We support accessibility by:

- considering accessibility throughout our content creation
- including accessibility within our procurement processes
- reviewing our website regularly to identify barriers
- using accessibility checking tools, including the Recite Me Accessibility Checker
- listening to feedback from disabled people and acting on it where we can.

Website improvement programme

We are planning a complete rebuild of the Barnwood Trust website during **2027**.

The new website will be co-designed with people with lived experience of disability and mental health conditions and developed with accessibility as a core principle from the outset.

Our aim is for the new website to conform with **WCAG 2.2 Level AA**.

Until then, we will continue to make incremental improvements to the current website where practical.



Third-party content

Some content on our website is provided by third-party services, such as embedded videos or external applications.

While we aim to choose accessible third-party suppliers wherever possible, we cannot always guarantee the accessibility of content that we do not control.

How this website was assessed

This website has been assessed using:

- automated accessibility testing using the Recite Me Accessibility Checker
- internal reviews of website content and accessibility issues.

We continue to review the website regularly and update this statement as improvements are made.

Technical information

Accessibility of this website relies on the following technologies:

- HTML
- CSS
- JavaScript

These technologies are relied upon to meet accessibility standards and support assistive technologies.



Feedback and contact information

If you experience any accessibility problems or need information on this website in an alternative format, please contact us.

Jess Waterman, Head of Engagement

Email: jess.waterman@barnwoodtrust.org

Telephone: 01242 539935

Please include:

- the page or document you were trying to access
- the problem you experienced
- the format you require (if applicable).

We aim to respond within one week.

Enforcement procedure

If you are not satisfied with how we respond to your accessibility request, you can contact the Equality Advisory and Support Service (EASS), which provides advice and support on equality and human rights issues.

Statement preparation

This statement was originally published in April 2024.

It was last reviewed on **29 July 2026**.

We review this statement at least annually, or sooner if significant changes are made to the website.